

Premium, Excess and Discount Guide

for RAC Landlord's Insurance

This RAC Landlord's Insurance Premium, Excess and Discount (PED) Guide provides you with information about how we calculate our premiums and the excesses and discounts that may apply to your RAC Landlord's Insurance policy.

You should read this PED Guide with your RAC Landlord's Insurance Combined Product Disclosure Statement and Financial Services Guide.

This PED Guide applies to RAC Landlord's Insurance policies first started on or after 28 August 2024 or renewed on or after 25 September 2024.

About your premium

The premium is the amount you must pay for your insurance cover. Your premium is shown on your schedule.

We take into account a number of factors when working out the premium for your RAC Landlord's Insurance policy.

These factors include, but are not limited to, the following:

- » The location of your building.
- » The sum you're insured for.
- » Age and construction type of your building.
- » Home usage.
- » How your building is secured.
- » Your age and claims history.
- » Whether you pay your premium annually or in instalments.
- » Costs associated with operating our business.
- » Government charges.
- » Discounts that may apply to you.

This isn't an exhaustive list of factors we take into account. We may use some or all of these factors to determine your premium.

All insurance risks are not the same. The combination of factors used and the relevance they have for determining the overall premium will differ for each risk.



You'll need to specify the sum insured for your landlord's building and landlord's contents at the start of your cover. Please refer to our online calculators at rac.com.au for help with working out the sum insured.

You need to review your sum insured at the beginning of each subsequent period of insurance or when changes occur. We may also review the sum insured at the beginning of each subsequent period of insurance.

The sum insured is shown on your schedule.

When you renew your insurance your premium is likely to change, even if your personal circumstances haven't. This is because the premium you pay is also affected by factors such as:

- » The cost of claims we've paid (or expect to pay) to other members.
- » Any updated data we have available to calculate your premium.
- » Changes to our costs of doing business or to government charges.

GST and government charges

Your RAC Landlord's Insurance is subject to goods and services tax (GST) and government charges (insurance duty) as shown in this table.

GST and government charges	Amount
GST	10%
Insurance duty	10%

The amounts payable in GST and government charges for any given year are shown on your schedule.

Instalment charges

If you pay your premium by instalments a 10% premium loading will apply. This amount is included in the premium shown on your schedule.

Credit card charges

We don't charge a merchant fee when you pay your premium or your excess by credit card.

Cancellation charge

If you cancel your policy during the period of insurance, an administration fee of 10% of the unused premium will be applied to your refund.

Other fees and charges

No refund or request for payment will be made if:

- » Your policy is changed or cancelled and the premium refund or premium payable is less than \$10.
- » You make an under or overpayment to us of less than \$10.

Excess

The excess is the amount you need to pay towards settlement of any claim. You'll be asked to pay this amount before any claim on your policy is finalised.

The amount and types of excesses that apply to your policy are shown on your schedule. An excess will apply to all sections of your policy unless stated otherwise. You may have to pay more than one excess depending on the circumstances of your claim.

Basic excess

Your basic excess is shown on your schedule.

The basic excess that applies for building and contents cover is as follows, as shown in this table.

Cover type	Basic excess
Building	The amount you choose*
Contents	The amount you choose*

If you have an RAC Landlord's Insurance policy, you may:

- » Reduce the basic excess for either building cover or contents cover, or both, which will increase your premium.
- » Increase the basic excess for either building cover or contents cover, or both, which will reduce your premium. (Minimum premiums apply.)

*Choose a basic excess amount between \$200 and \$5000 for building cover or contents cover that's appropriate for you, taking into consideration any limits of any additional benefits.

Other excesses may apply in addition to the basic excess.

How basic excesses are applied

If you make a claim for loss or damage:

- » Under your building cover, you must pay the basic building excess.
- » Under your contents cover, you must pay the basic contents excess.

If you have a combined building and contents policy and you claim for loss or damage arising out of the one incident under both your building and contents cover, you pay just one basic excess. If your basic building and basic contents excesses are different, you pay whichever is the higher of the two.

Earthquake excess

You need to pay an earthquake excess of \$500 for every claim for loss, destruction or damage to your building if the damage is caused by an earthquake during any one 72-hour period.

This amount is payable in addition to your basic excess.

You can't pay an additional premium to remove an earthquake excess.

Flood excess

You need to pay a flood excess of \$200 for every claim for loss, destruction or damage caused by flood.

This amount is payable in addition to your basic excess.

You can't pay an additional premium to remove a flood excess.

Malicious damage or theft excess

You need to pay an excess of \$300 for every claim for loss, destruction or damage as a result of malicious damage or theft by the tenant or their guests.

This amount is payable in addition to your basic excess.

You can't pay an additional premium to remove a malicious damage or theft excess.

Imposed excess

We may decide to apply an imposed excess to your policy after taking into account factors such as your landlord building, your landlord contents or your claims history.

An imposed excess is payable in addition to all other excesses.

You can't pay an additional premium to remove an imposed excess.

Discounts and savings

Your premium includes the discounts you're eligible for.

Any discounts will be applied only to the extent any minimum premium is not reached. Minimum premium is the lowest premium that we're able to sell the policy for. If your premium reaches the minimum premium, no further discounts will apply. Any discounts will only apply to the amount that's over the minimum premium.

Discounts are applied to the premium before GST and government charges are applied. If you're eligible for more than one discount, we apply the discounts in order, so each subsequent discount is applied to the amount that's already been discounted.

We may also offer additional discounts from time to time. The relevant terms and conditions will be specified as part of the offer. Additional discounts offered can be changed or withdrawn. For details on specific discounts, refer to the information that follows or contact us on **13 17 03**.

Alarm discount

You may be eligible for an alarm discount provided the alarm meets our approval criteria. This discount is available on a combined RAC Landlord's Building and Landlord's Contents policy. The discount varies based on the type of alarm you've installed.

The alarm discount only applies to the contents policy premium.

This table outlines the discount.

Alarm type	Discount
Non-monitored alarm	Up to 12.5%
Monitored alarm	Up to 15%
RAC monitored alarm	Up to 25%

RAC Insurance Pty Limited
 ABN 59 094 685 882
 AFS Licence Number 231222



For more information
 please visit rac.com.au